1. Increase funding allocations to Registered Student Organizations.

**Total Funding**

From 2016-2017 to 2017-2018, SORF increased allocations by 73%. This supports our goal to increase funding allocations to RSOs.

<table>
<thead>
<tr>
<th>Year</th>
<th>SORF Dollars Allocated</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016-2017</td>
<td>$341,403.57</td>
</tr>
<tr>
<td>2017-2018</td>
<td>$590,150.96</td>
</tr>
</tbody>
</table>

2. Increase the number of funded programs and organizations.

**Applications**

Approximately 75% of SORF applications were approved by the Board this year. We have seen an increase in the number of total applications and the number of funded applications over previous years, supporting our goal to increase the number of funded programs and organizations.

<table>
<thead>
<tr>
<th>Year</th>
<th>Approved (%)</th>
<th>Zero-Fund (%)</th>
<th>Auto-Deny (%)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016-2017</td>
<td>426 (72%)</td>
<td>52 (9%)</td>
<td>115 (19%)</td>
<td>593</td>
</tr>
<tr>
<td>2017-2018</td>
<td>528 (75%)</td>
<td>70 (10%)</td>
<td>108 (15%)</td>
<td>706</td>
</tr>
</tbody>
</table>

3. Focus these increases toward on-campus events and activities.

SORF funding over previous years has been majority travel. This year’s Board worked hard to support increases in majority on-campus event categories (Contractual Services, Rentals, Permanent Equipment, Publications, and Licensing) to ensure more students would be able to benefit from SORF program funding. Of our approximately 20% shift from travel to on-campus event funding, we are proud to say that 16%, or 80% of this shift, is from the Contractual Services and Rentals categories, which are most likely to support larger on-campus events many students can attend and enjoy.

**2016-17 SORF Allocation (Dollars)**

**2017-18 SORF Allocation (Dollars)**
4. **Create an outreach program that better connects SORF to organizations across campus.**

SORF launched an outreach program this year, designed to connect our student Board members to student leaders across campus. The result was an approximately 85% increase in student leader engagement over solely holding Board member office hours in the Illini Union. Board members met with 278 student organization leaders at 14 different events in 2017-2018.

SORF also held its first meeting outside of the Illini Union this year, connecting directly with Club Sports RSOs at the ARC. We will be holding at least one meeting per semester outside of the Union in 2018-2019.

5. **Improve customer service to be more responsive to student needs.**

The Board is constantly focused on improving our internal processes to make SORF easier to use and more impactful to the campus community. This year, we removed some requirements for reimbursement and ended the SORF Quiz to help improve our processes.

For reimbursement, SORF removed proof of payment and proof of attendance requirements after consulting with our campus partners to move to only require proof of purchase (itemized receipts) as supporting documentation beginning in 2018-2019.

For the SORF Quiz, we halted offering this quiz at the beginning of the Spring semester and immediately saw a nearly 10% increase in application approvals from the Fall to Spring semester without increases in other application problems. Going forward, we will no longer require treasurers to take the SORF Quiz in order to apply for SORF funding.

6. **Increase transparency to the Illinois campus community.**

In addition to continuing to publish Board meeting minutes on our website, SORF has also begun offering publicly available reports at mid-year and year-end, reviewing Board goals.

7. **Offer a leadership development program to our Board members.**

The Board partnered with the Illinois Leadership Center in 2017-2018 to hold three development sessions during Board meetings, covering leadership styles, customer service, and communication skills.